

## mAMIA: mHealth Dashboard to Support **Pregnant Women's Health Information Seeking** and Emotional and Social Wellbeing

Student Design Challenge

Session Number: 73



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#### **Disclosure**



Shanshan Song, Michelle Nguyen, and Cindy Zhang have no relevant relationships with commercial interests to disclose.

#### **Use Case**



Jane is a first-time pregnant woman who wants to know how many hours other pregnant women spend on walking during the second trimester, and searches "recommended walking hours".

#### Introduction



90+% of pregnant women

use digital sources to supplement their maternal healthcare<sup>1</sup>

85%

responded that they used digital sources for information seeking<sup>2</sup>

60+%

responded that they used digital sources for emotional and social support<sup>2</sup>

Lagan BM, Sinclair M, George Kernohan W. Internet Use in Pregnancy Informs Women's Decision Making: A Web-Based Survey. Birth. 2010;37(2):106–15.

<sup>2.</sup> Smith M, Mitchell AS, Townsend ML, Herbert JS. The relationship between digital media use during pregnancy, maternal psychological wellbeing, and maternal-fetal attachment. PLOS ONE. 2020 Dec 16;15(12):e0243898.

#### Introduction



### **POPULATION**

Pregnant or expectant women

### **NEEDS**

- Health Information Seeking
- Social and Emotional Support

### **DEFINITION OF CHALLENGE**

To design an informatics solution for pregnant or expectant women to access reliable health information and provide social and emotional support.

## **Proposed Solution & Significance**









#### **Innovation**



#### MAMIA FITBIT JOURNAL APP

TRUSTED HEALTH PROFESSIONAL GUIDELINES





**WEARABLES** 





FREE-TEXT JOURNAL ENTRY





NLP ANALYSIS SUPPORT



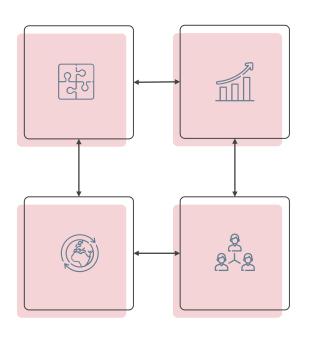


## **Design overview**



Requirements gathering & hypothesis testing

Iterative updates of proposed solution



Design ideation & embodiment

AMIA Training
Sessions & feedback
from mentors and
colleagues

## Requirements gathering: functional and non-functional



# FUNCTIONAL REQUIREMENTS

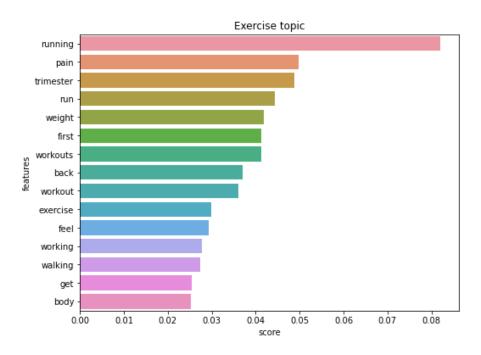
# NON-FUNCTIONAL REQUIREMENTS

- Literature review
- Online communities

- Extracted behavior patterns
- Use case

## Requirements gathering: forum analysis





Figures 1. Top 15 words for K-means cluster, reflecting exercise

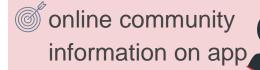


Figure 2. Word cloud generated from Kmeans exercise cluster.

## Requirements gathering: hypothesis testing







trusted health recommendations

value anonymity

QUALTRICS
QUESTIONNAIRE

O2 STAKEHOLDERS INTERVIEW

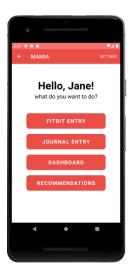
## **Design description & App preview**

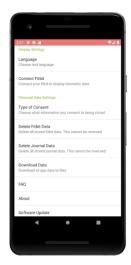


#### App walkthrough









**CONSENT** 



**FITBIT ENTRY** 



**JOURNAL ENTRY** 



**ANALYSIS** 



**DASHBOARD** 



**RECOMMENDATIONS** 



Code hosted on Github

#### App walkthrough









#### **FITBIT ENTRY**



#### **JOURNAL ENTRY**



#### **ANALYSIS**



#### **DASHBOARD**



#### **RECOMMENDATIONS**



## **Design description**



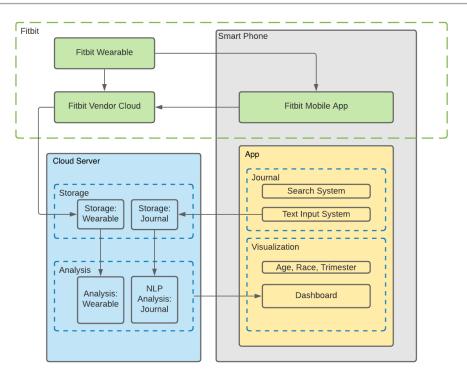


Figure 3. Proposed System Architecture.

## Implementation and evaluation plan



# INTERNAL EVALUATION

# **EXTERNAL EVALUATION**

- Heuristic review
- Usability test

Qualitative semi-structured interviews and focus groups

## Implementation and evaluation plan



	SUCCESS CRITERIA, METRICS
PERFORMANCE	App crashes, loading time
USAGE	Daily active users
USER ENGAGEMENT	Session length, Session interval, Retention rate
USER SATISFACTION	Ratings from app store, Surveys
ACQUISITION	Number of successful downloads, Number of download from a certain source
PROVIDER EVALUATION	Ratings from surveys

## **Next Steps**





- Continue requirements analysis
- Conduct topic modeling analysis of forum posts and literature for the app search engine
- Finalize the app prototype to satisfy heuristic evaluation



#### Conclusion





#### mAMIA...

- satisfies pregnant women's self-identified emotional/social and information needs
  - behaviors from the community
  - recommendations from trusted professional resources
- is currently a high-fidelity prototype



## **Acknowledgments**



- Thank you to Student Design Challenge mentors and fellow student participants for design feedback!
  - Mentors: Dr. Lena Mamykina, Dr. Sue Bakken, Dr. Danny Wu, Dr. Kim Unertl, Dr. Yunan Chen, Dr. Andrew Miller, and Dr. Madhu Reddy
  - Student Design Teams from UNC Chapel Hill, Columbia University, Washington University at St. Louis, University of Missouri
- Thank you to Cindy Zhang for app development, and all of our lab members and our research advisor, Dr. Casey Overby Taylor, for their presentation feedback!
  - App development Cindy Zhang
  - <u>TIRI Lab</u> directed by **Dr. Casey Overby Taylor**





## Thank you!



#### References



- Lagan BM, Sinclair M, George Kernohan W. Internet Use in Pregnancy Informs Women's Decision Making: A Web-Based Survey. Birth. 2010;37(2):106–15.
- Smith M, Mitchell AS, Townsend ML, Herbert JS. The relationship between digital media use during pregnancy, maternal psychological wellbeing, and maternal-fetal attachment. PLOS ONE. 2020 Dec 16;15(12):e0243898.